



Hello and a warm welcome to Racecourse Space Hotel!

Thank you for choosing to stay at Racecourse Space. We hope you enjoy a comfortable stay with us and enjoy exploring our superb city of Sydney.

Our friendly team are available to assist where possible. You will locate our reception team within the main office in front of the lounge near the entrance.

Racecourse Space is located within the grounds UNSW Kensington colleges Figtree Hall, 5 High St, Kensington NSW 2052. We ask you to please respect the regulations. Please familiarise yourself by taking a few minutes to read our compendium.

The entire grounds of UNSW Kensington colleges are non-smoking. Guests found smoking within their room or throughout the hotel grounds will be removed from the property. \$1400 fine apply for activating smoke the detector within your room or common areas. University of New South Wales security will monitor the grounds and enforce this policy.

Front Desk Hours

The Front Desk is open from 8am to 8pm daily.

A Hotel Space Help Desk phone is available in the foyer.

Our 24-hour Help Desk team will assist with all reservation and general enquiries.

Guest departing before 8am, please place your room key on the front desk. Our front desk team will take care of your check out at 8am.

Check in/ Check out:

Our check in time is 2pm. Early check in is dependent upon availability.

Our check out time is 10:00am. Due to high occupancy, we cannot offer complimentary late check outs.

Late check outs are subject to availability and will incur additional day charge.

Please see the front desk team for luggage storage requirements

Please return the keys to the front desk upon departure or leave in the express check-out box near front desk when unattended.

Guest departing before 8am, please place your room key on the front desk. Our front desk team will take care of your check out at 8am.

After Hour Assistance

When front desk is unattended please use the after-hour phone located on the front desk.

Our 24-hr Help Desk team will assist you with all general and reservation enquiries

Help Desk Support team

Our 24-hour Help Desk Support team phone is in the foyer.

Our 24-hour Help Desk team will assist you with all general and reservation enquiries.

Extending your stay

Advise reception at the earliest possible time to extend your stay. The hotel is operating at high occupancy therefore availability cannot be guaranteed. We also cannot guarantee the same room for your additional dates of stay.

Smoking

The entire grounds of Shalom College are non-smoking. Guests found smoking within their room or throughout the hotel grounds will be removed from the property. \$1400 fine apply for activating smoke the detector within your room or common areas. University of New South Wales security will monitor the grounds and enforce this policy.

Guests are requested to leave the Racecourse Space / UNSW Kensington College facility when needing to smoke.

Alcoholic Beverages

You are most welcome to enjoy a quiet drink in the privacy of your bedroom. Please do not drink alcohol in public areas.

Drinking is strictly not permitted on the grass lawn area or throughout the hotel / college grounds.

The hotel has a strict “no party policy”. Any guests not observing this request or causing excessive noise complaints will be asked to vacate the hotel without refund of accommodation paid.

ATM (cash machine)

The nearest cash machine is located at Gate 2 UNSW village

Additional ATM machines and banks are scattered further down Royal Randwick shopping Centre

Car Hire

For a comparison of available commercial rentals please see www.carrental.com.au

Car Share

For a more eco-friendly, flexible and cost effective option you can rent a car share by the hour, or rent from an individual rather than a corporate group.

The following website can assist you further with prices and terms and conditions.

www.drivemycarrentals.com.au (peer to peer rentals – minimum of 7 days)

www.goget.com.au (car share – by the hour).

Common Room

The Common Room is in each floor

There are lounges, televisions and a pool table (complimentary). The commons rooms close at 10.00pm each day. No extension is possible.

Emergency Contacts

For matters requiring attention inside the building please contact our on-site night manager on 0296621832/0408692751

For matters requiring attention on the University grounds please contact Campus Security on 93856666 / 93856000

For matters requiring attention that are not an emergency can call Randwick Police Station on 02 9697 1099.

In the unlikely event that you are involved in a serious incident whilst in Sydney you should immediately contact the Australian emergency services by **dialing 000** from any mobile phone or payphone.

You can contact emergency services even when you have no credit on your mobile or payphone. This number will direct you to Police, Ambulance or Fire Services.

Fire precautions

Please familiarize yourself with your nearest exit. If you do hear the fire alarm, please follow instructions and exit the building as requested.

The emergency evacuation point is on the grassed oval area in front of the Main Entry / Foyer Vintage building.

Food Items

For the comfort of yourself and all our guests we ask you help by keeping this area clean and tidy.

Your food must be clearly labelled with your name and departure date. Food not labelled will be discarded daily.

Food items placed within the common areas will not be replaced if/when missing.

Internet Access

Internet at the hotel is provided by hotel space. Username/password will be provided.

Key cards

Please keep your key card safe and with you always. As well as allowing entry to your room, it also opens the front entrance and the afterhours entrance.

If you lose your electronic key card, you will be required to pay a \$10 replacement fee.

Kitchenette

There is a kitchenette in the Common Room of Mezzanine. Hot water, fridges, oven, stove and microwaves are available in the kitchenette. Cutlery and crockery are provided.

For the comfort of yourself and all our guests we ask you help by keeping this area clean and tidy.

Your food must be clearly labelled with your name and departure date. Food not labelled will be discarded daily.

Laundry facilities

Our laundry facility is located on the ground level of Baxter and Basser buildings. Laundry facility located in each floor in Fig tree. The cost for each load is \$2 washer and \$2 dryer.

Please ensure that the machines are left clean after use and the dryer filters are cleared of fluff.

An iron and ironing board are available in both laundries. Please **do not** remove these items.

Maintenance

If something is not working in your bedroom, please advise reception and we will ensure this is repaired.

Parking

The property has limited parking adjacent to the hotel you can purchase upon arrival. The cost is 28.00 per day. Please contact reception if you would like to arrange a car space. Please ensure you park in the designate areas only.

Also, unrestricted free car parking available along high street

Rubbish

Bins and or garbage bags are provided in each floor . Please ensure all rubbish in the appropriate facilities. Please do not place rubbish in corridors. Reception will arrange additional garbage bags when required.

Please respect the hotel / college grounds and ensure all grounds remain free from rubbish. Heritage conditions apply.

Security

Please ensure all entry doors are kept locked always. If you have any security concerns, please contact Reception. All external doors are fitted with security alarms will sound when doors are left open.

Taxi

The recommended taxi booking service number is 133 300. Please tell taxi drivers that you wish to be collected from the front gate of Fig tree, High street.

Telephones

If you have recently arrived in Australia, you will need to purchase an Australian SIM card for your mobile phone.

On Alison Road, Randwick most Australian mobile telephone providers are represented. Please ask reception for additional information or assistance

SUMMER IN SYDNEY

We hope you enjoy the sunshine while you are here but be warned Australian sun is very strong and sunstroke and sunburn should be avoided. Avoid the sun in the middle of the day and always wear a hat and sunscreen.

Don't forget to drink lots of water.

Our beaches are amazing. You must swim between the red and yellow flags and you should never swim alone – recommended beaches are Bondi, Bronte, Coogee and Manly.

The perfect day trip while visiting Sydney is a ferry ride across the Harbour to Manly. Enjoy the magnificent sites of our Harbour Bridge and Opera House. Throughout the day, a swim at Manly Beach. Be sure to return in the evening. The view of the city from a ferry ride at night is spectacular.

GETTING AROUND WHILST HERE

Public transport

Racecourse Space is fortunate to be within very easy access of many major bus routes which can readily transport you to Central Station, Circular Quay and City Centre and many more popular Sydney destinations.

Opal cards can be used on all buses, trains and ferries and are available for purchase from all convenience stores e.g.; IGA gate 2 close to the hotel.

The bus routes that take you to the City Centre and on to Circular Quay and the Sydney Opera House are M20,

There is a free mobile phone App called **TransportInfo** that will help you find your way around Sydney.

When planning, a trip using public transport please consult the government transport website www.131500.com.au for all transport routes and connections.

Bus tickets

Most city center routes are prepaid between the hours of 7:00am and 7:00pm weekdays. **You will need an Opal Card BEFORE boarding the bus.** Opal Cards are sold at newsagents, supermarkets and convenience stores.

The nearest shop to the Hotel selling bus tickets is **Randwick Convenience Store** on the corner of King Street and Missenden Road. Buses to the city center depart from the same side of the street as the City Convenience Store and there is a bus stop located to the left of this Store.

WHAT IS ON IN SYDNEY

There are 1,001 things to do in Sydney on any day depending on what you like. Here are a few starting websites to help you find the right activity:

Events and entertainment

www.ticketek.com.au

Ticket sales for all major concerts, sporting events and shows

www.sydney.com/events

Sydney based events

www.au.timeout.com/sydney/aroundtown

Shows, restaurants and points of interest in Sydney

www.whatson.cityofsydney.nsw.gov.au

Sydney based events

Tourist Sites and Attractions

www.sydney.com

Sydney based attractions, entertainment and restaurants

Please feel free to ask us at the Reception desk if you would like further advice, information or direction to visit any of Sydney's beautiful attractions.

THE LOCAL AREA AND ATTRACTIONS

Bondi Beach

Sydney's most famous beach during the day, take the **348** bus High street gate 2 to Bondi Junction. There you must change bus for the Beach (**381** or **333**). The evening option is to take any of the buses to the City (**M50** or **370**) and get off the bus at Hyde Park.

Coogee Beach:

Coogee Beach is one of Australia's most popular and picturesque beaches. After enjoying a swim in the calm and clear waters and a bite to eat at some of the fabulous cafes and ice-cream bars consider embarking on the beautiful Coastal Walk.

The walk follows a path from Coogee to Bondi which tracks the coastal cliffs providing some spectacular views and the chance to see up to 5 of Sydney's beautiful beaches. The walk from one end to the other will take 1.5-2.5 hours depending on your walking speed and is reasonably easy though does involve stairs and some rough path.

The 370 bus from the bus stop on high street near the prince of wales hospital takes you directly to Coogee. (Estimated 15-minute journey).

Maroubra”

If calm waters are not your style consider a visit to Maroubra Beach, a famous surf beach and the home of the infamous Abberton Brothers and the Bra Boys. You can reach Maroubra with the M 50 or 376 bus from directly out the front of the university (travelling away from the city).

Surf lessons are also available for beginners with the Maroubra Surf School <http://www.safesurfschools.com.au/>.

Manly

Manly Beach is another of Sydney’s famous Surf spots. To visit Manly you can catch a bus to Circular Quay (M50,370) and then take the Ferry to Manly.

Manly has several Surf schools and surf hire stores that allow amateurs and professionals alike to enjoy the surf and sand.

For hire please try www.manlybeachhire.com.au or for surf schools consider www.manlysurfschool.com. Many other options can be seen online or by visiting Manly.

Newtown

Newtown is located on the doorstep of the City. It is Sydney’s bohemian neighborhood full of restaurants, cafes, bars and pubs. King Street is known as “Eat Street” as there is an enormous selection of cuisines available.

There are numerous book shops, record shops and fashion to browse an afternoon away.

For entertainment, there is the Enmore Theatre for live music and the nearby Seymour Centre for theatre. For art-house movies, we recommend the Dendy (when the Sydney sunshine gets too hot, escape to the comfort of the air-conditioning).

Carriage works, about 20 mins by bus from the Hotel, at 243 Wilson Street, has a popular weekend farmers’ market every Saturday 8:00am to 1:00pm and an artisan’s market 1st Sunday of the Month 10:00am to 3:00pm (cash only, no ATM on site).

Glebe

Located on Parramatta Road (Western-side) of the University campus, Glebe Point Road is the main shopping and dining Centre. It is full of specialty shops and ethnic restaurants.

There is a popular market held on Saturday mornings in Glebe Primary School where they sell arts, crafts, clothing and a wide variety of food. This is the alternative markets for the alternative lifestyle.

Nearby is Broadway Shopping Centre, housed in the former Grace Brothers department store. There is a food court, cinema and a wide-range of shopping available, including supermarkets.

Shopping

If you enjoy a spot of shopping, then Sydney is the right place for you! A trip in to the pedestrian mall at Pitt St Sydney will have you heard a flutter!

Catch the bus from King Street and hop off at the second stop at Hyde Park (next to David Jones) then walk the easy 2 blocks down to Pitt St and enjoy an afternoon of shopping from luxury brands to bargain hunting.

Alternately consider a visit to the nearby Broadway Shopping Centre. This is a 20-minute by bus from the Hotel, exiting from the Parramatta Road Gates.

If we haven't answered any of your questions, please don't hesitate to visit us at Reception or call us on 02 9662 2785/0408692751 and we are always happy to help!

We hope you enjoy your stay at **Racecourse space**